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|  | <b>PERIODIC EVALUATION</b> | Date: 15/04/2025 |
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PERIODIC EVALUATION AND FOLLOW-UP OF PRINCIPALS, PRODUCT SUPPLIERS AND SERVICE PROVIDERS

**Dear supplier,**

The Quality Department in collaboration with the rest of the departments will carry out a follow-up evaluation of the REPRESENTATIVES, and the approved PRODUCT SUPPLIERS and SERVICE SUPPLIERS it considers at its discretion.

This evaluation will be based on the following criteria:

- Monitoring of compliance with regulations and standards in the sales markets.
- Good environmental and sustainability practices.
- Pricing.
- Information and technical support.
- Innovation.
- Claims management.

This evaluation may involve the request for an action plan or de-approval.